## To Listen Well...

- Let there be some quiet around what the other says.
- Let there be some time around what the other says.
- Let the other know we understand so far, if we do.
- Show the other we believe he or she is quite likely to grow a good idea out of whatever has been said so far.
- Ask questions if we are confused.
- Reflect back what the other says so he or she can hear himself or herself and figure out where to go next.
- Invite the other to say more, or take more time, or collect more evidence.

From Unit 1: Building a Reading Life, Session 15